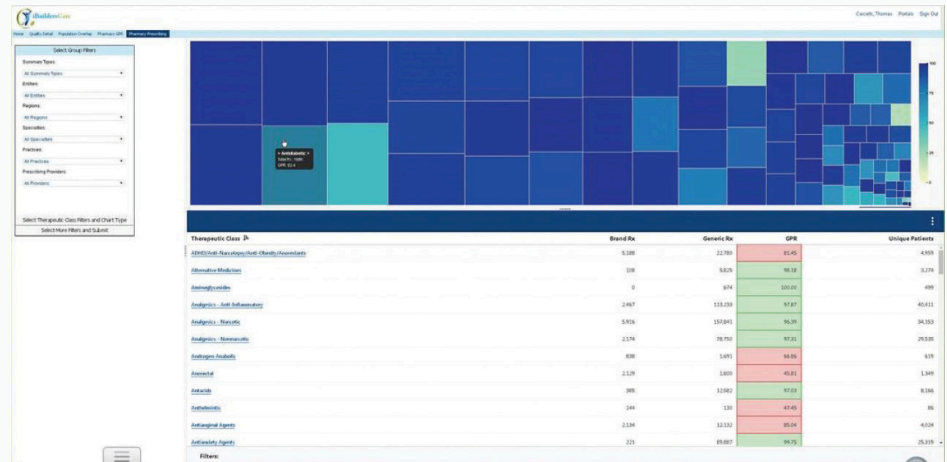


# Omni-HealthData Insights: Care Insights

Proactively Manage the Performance Measurement Capabilities for Value-Based Contracts

## Highlights

- Ambulatory Quality Measure Performance Analysis
- Brand vs. Generic Prescribing Rate
- Financial Management of Shared Risk/Savings Programs
- Provider Peer Comparisons



The Care Insights Application allows Clinically Integrated Networks to manage the quality and cost effectiveness of the care they deliver and manage to desired clinical and financial outcomes.

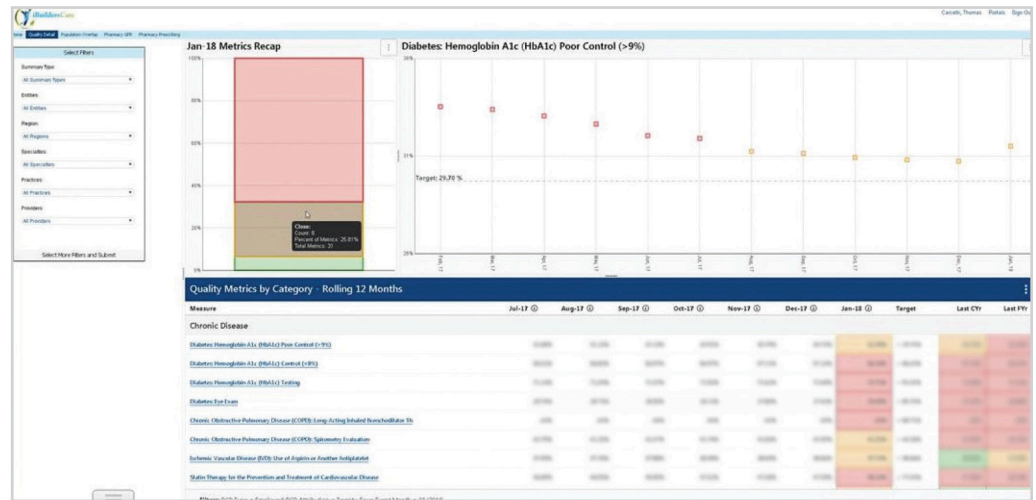
Information Builders helps organizations transform data into business value. Our business intelligence, integration, and data integrity solutions enable smarter decision-making, strengthen customer relationships, improve performance, and drive growth.

The Care Insights application, which is built on the foundation of Omni-HealthData™, supports the analysis of populations, care management clinical and financial outcomes, provider performance, payer contract performance, quality, and cost on a rolling 12-month view. The application relies on additional inherent functionality around automated support for third-party grouper integration, as well as existing Omni-HealthData supplied metrics and algorithms. Care Insights provides measures required for CMS MSSP ACO, as well as many other value-based programs. Other focused areas for Omni-HealthData Insights are Physician Practice Management, Quality and Patient Safety, Hospital System Performance, and Hospital Patient Experience.

## Benefits/Improvements

Care Insights will help to identify areas for improvement, monitor improvement efforts and demonstrate clinical performance to payers. Specific areas for improvement are:

- Improve care quality by closing care gaps
- Reduce unnecessary utilization (e.g. reduce lab tests and radiology studies that are not clinically indicated)
- Generic substitution for higher cost medications



Unique to the capabilities of Care Insights is its ability to report all metrics and measures in a rolling 12-month view.

- Reduce ambulatory sensitive ED utilization by engaging patients in primary care
- Reduce readmissions through improved care transition

Value-Based Care executives need to negotiate and manage contracts that contain performance incentives and shared savings based on the achievement of quality, utilization, and cost targets. Care Insights is used to:

- Model the baseline performance period for a payer population
- Monitor performance for contract periods
- Proactively identify areas of performance risk
- Forecast financial results (e.g. incent and shared savings payments)
- Report all metrics and measures in a rolling 12-month view

### Capabilities

Care Insights enables providers to proactively identify and prioritize opportunities to improve patient care and revenue by providing:

- Benchmark quality, utilization, and cost performance
- Risk-stratify patients on a variety of dimensions
- Measure performance for episodes of care
- Apply predictive models to proactively identify opportunities for cost reduction and/or quality improvements

### Features

Care Insights provides analytical insights to address the following areas:

- Ambulatory Quality Measure Performance Analysis
- Utilization and Cost Performance
- Care Gap ReportingMerge hospital-developed questions with Press Ganey responses
- Chronic Disease Prevalence
- ED Frequent Utilizers
- High-Cost Pharmaceuticals

- Generic Prescribing Rate
- Opioid Utilization
- Prediction of Avoidable Utilization
- Preventable ED Visits and Admissions/Readmissions
- Ambulatory-Sensitive Conditions
- Financial Management of Shared Risk/Shared Savings Programs
- Provider Peer Comparisons

### Users

- Network Director
- Vice President Clinical Integration
- Clinical Council
- Utilization Council
- Quality Control
- Chief Quality Officer
- Physicians
- Practice Specialty Chairs
- Clinical Analysts
- Contracting

### Data Sources

- EMR Data
- Inpatient, Outpatient and Ambulatory Billing Records (encounter data)
- Medical and Pharmacy Claims Data
- Patient Experience Survey Data
- Population Based Benchmarks From Third-Party Providers
- Quality Measure Code Sets
- Medical Ontologies for Code Mapping

### Omni-HealthData™ Insights

Information Builders and St. Luke's University Health Network, a non-profit, regional, fully integrated, and nationally recognized nine-hospital system, have joined forces to create Omni-HealthData Insights, a suite of out-of-the-box information applications - InfoApps™ - designed to help hospitals and other care providers to leverage data assets across the continuum of care to achieve their strategic priorities.

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